OASIS FAQs

Q. We are a newly affiliated school and do not have user id and password. How to proceed?

A. Please contact your regional office for the same.

Q. We are a middle school and do not have user id and password. How to login?

A. Please contact your regional office for the same.

Q. We are a using correct LOC/Registration user id and password and still cannot login. How to proceed?

A. Please use first 15 characters of your password. If you still cannot login, please contact your regional office for the confirmation of your password.

Q. We have paid late fee and still the portal asks us to pay. What to do?

A. In case of payment through Debit/Credit cards, the status gets updated instantly, if it does not update, please drop a mail to **oasis.cbse@gmail.com**

In case of NEFT, it takes 24-48 hours for payment to get updated.

Q. Our affiliation number has changed/updated. How to migrate old OASIS details to the new version?

A. Please drop a mail to **oasis.cbse@gmail.com** mentioning both your affiliation numbers along with the attached affiliation grant letter.

Q. We need a waiver of late fee. How to proceed?

A. For fine waivers, please contact your regional office, kindly DO NOT contact IT department for fine waivers.

For any other technical issue, kindly drop a mail to **oasis.cbse@gmail.com**